

## Coronavirus Social Distancing Precautions

Following the latest guidance from the CAA (issued on 14/5/20) we have now restarted a full medical service. However, in light of the ongoing pandemic, we have modified our procedures to minimise risk to both clients and staff. Medical examinations will now be carried out subject to the following social distancing considerations:

- 1) Our facility is exclusively used to carry out aviation medicals and is not visited by ill patients.
- 2) We only see one client at a time with a minimum 30 minute buffer between appointments to permit necessary cleaning - so normally there will be no overlap between visitors.
- 3) Please do not bring a friend or relative into our premises unless you are under 16 and being accompanied by a parent or guardian.
- 4) For the foreseeable future, we will no longer be manning the reception, so when Dr Jones is with another client a sign will be put on the front door. If you arrive for your appointment and the previous medical has not yet finished, can we ask you to wait in your car until you are called in.
- 5) As reception is not manned, and to reduce infection risk, we will no longer be taking payment by card machine or by cash. We ask that you pay online before your appointment using the payment link on your invoice (this accepts most credit/debit cards including Amex), or by bank transfer to:  
Account name: AME Partners Ltd.  
Sort code: 40-34-24  
Account number: 91620231  
Please use your name as the reference and email [contact@aeromedicals.co.uk](mailto:contact@aeromedicals.co.uk) to confirm payment has been made.
- 6) If Dr Jones has any concerns during your appointment that you may be exhibiting symptoms of the coronavirus your medical examination will be stopped and you will be asked to leave the premises, self-isolate, and follow the Department of Health guidelines. Once you are fully recovered, please contact us to arrange a new appointment.
- 7) **Lastly, please contact us to postpone your appointment if 1) you begin to have any sign of infection (cold or flu-like symptoms etc.), whether or not you believe it to be COVID-19, or 2) if current guidelines recommend that you self-isolate due to suspected infection or being in an at risk group.**

This is to protect our other clients and our team from unnecessary infection risk. We also encourage clients to follow the Department of Health advice on protecting themselves, <https://www.nhs.uk/conditions/coronavirus-covid-19/>.

All cancellations related to the coronavirus will not incur a cancellation charge and any pre-payment will be reimbursed.